



## Quality Assurance Engineer

### Why Springbrook:

Springbrook Software is the leader in cloud-based ERP and payments software for local municipal governments and special districts. For over 30 years, Springbrook has set the industry standard for how for how small and medium sized municipalities and utility districts operate with high efficiency, economy, and security. More than 1,000 cities, towns, and districts from coast to coast use our suite of modern, high-performance solutions to manage their finances, payroll, and utility billing. We believe in a citizen-centric government that empowers its community with financial transparency, efficiency, and a seamless payment experience.

We offer employees a culture that emphasizes performance, productivity, and collaboration. You will be empowered and engaged working with like-minded individuals who are driven and passionate about contributing to a market-leading software organization with proven technology.

While we are busy changing the world, we also strongly believe in having fun and excitement at work as well as encourage a collaborative and healthy work-life balance.

If you are motivated by the idea of delivering on the promise of solving for a new era of more efficient, open, and innovative governance, then we'd love to hear from you.

### Where You Fit:

As a Quality Assurance Engineer, you will be an individual contributor, focused on product and process quality. You enjoy working with cross-functional teams and are capable of both maintaining and enforcing high levels of product reliability. You understand that quality is more than just testing and have a keen eye for places where automation and process can deliver longer-term value.

### Impact you will make in the role:

- Help improve processes so they incorporate quality from the ground up
- Work with cross-functional teams to determine how to appropriately measure and track the quality of releases and new features
- Create frameworks, processes, or software, on which the development teams can build quality products
- Run audits against business-critical parts of the products and systems
- Track and audit production incidents, hold retrospectives, document systematic changes to improve overall product quality
- Participate in design and architectural reviews of the engineering plans to voice quality concerns and ensure quality views are properly articulated
- Collaborate closely with cross-functional team members to ensure critical business functions are sufficiently tested and supported
- Work with other engineers and support team members to identify, log, triage, incident root-causes
- Suggest and introduce new methodologies for maintaining/building systems for both regression and functional testing
- Mentor other members of the team through collaboration and knowledge sharing



### Expertise you will bring in:

- Strong understanding of web and mobile technologies and products
- Demonstrable analytical, debugging, and problem-solving skills
- Practical application of QA methodologies and testing techniques
- Experience with all aspects of a SaaS product life cycle
- Capacity to manage, deploy, and support multiple concurrent releases through various environments
- Knowledge on how to automate and build tests and testing platforms
- Solid understanding of SQL and API and data quality testing with large data sets
- Knowledge of source control systems and build processes
- Ability to manage defect triage meetings and provide bug & test reports to appropriate teams
- Bachelor's degree in computer science, engineering, or other related disciplines

### Desired Qualifications:

- Hands-on use of Azure DevOps--formerly Visual Studio Team Services (VSTS)
- Strong background in payments or FinTech
- Experience with Lean startup methodologies
- Strong understanding of Git or other source control methods
- Experience creating, tracking, and reporting Key Performance Indicators (KPIs)
- Experience supporting .NET applications (WinForms, ASP.NET WebForms and MVC, .NET Core, etc.)
- Experience with supporting both monolithic and microservice architectures
- Experience working in fast-paced environments, enjoy "wearing multiple hats" as appropriate

**We offer competitive salaries and excellent benefits**

**Springbrook is an Equal Opportunity Employer**