Welcome to the first volume of Springbrook Express's Quarterly Newsletter! I will be sending out brief newsletters on a quarterly basis which will list important dates, what is new, and need to know information.

It is nice to meet you!

Hi there!
My name is Anda Willett and I am your new Account Manager. If you have any questions regarding your Springbrook Express Account – please feel free to reach out to me using the contact information below.

If you have not already booked an Account Review, you can do so by clicking on this “Book Me!” link. These Account Reviews are important for you to be up to date with the latest changes within Springbrook, and to be able to provide valuable feedback, as we are always looking to improve. I look forward to hearing from you!

Starting January 1, 2021 Springbrook Express will be going live with our Enhanced Cloud version of Springbrook Express (SBX)!

What is Enhanced Cloud you ask? How is this different than the On-Premise or Hosted version you already have? Check out the key enhancements and differences below:

- Browser – based Access (Log into Springbrook Express like your personal email or online banking)
- Increased Security through Multi-Factor Authentication
- Regular Health Checks and Monitoring
- Modern Look and Feel
- Access to Tableau Reporting (Custom Report Writing Tool)
- Access to all future Springbrook Express enhancements!

Look at our Enhanced Cloud version and ask me how you can save $13,380.00 by signing up by migrating to the Cloud! Watch Today!
Important Dates

DEC 1, 2020, 08:30 AM PST - Register Today!
Year-End Checklist & Beginning Balances - Review what needs to be done for the year-end and how to enter beginning balances.

DEC 2, 2020, 08:30 AM PST - Register Today!
1099 Processing - How to create and submit 1099.

DEC 3, 2020, 09:00 AM PST - Register Today!
W-2 & W-3 Processing - How to create and submit W-2s & W-3.

DEC 4, 2020, 08:00 AM PST - Register Today!
Budget & 13th Month Transactions - How to finalize your budget for the year and enter 13th month transactions.

ACTIVATE 2021

Join us and hundreds of your peers in local government from coast to coast for two days of networking, education, and industry insights during Springbrook’s Activate 2021, our first virtual summit. Formerly known as the BIAS Annual Rally this new event will feature keynote speakers, industry experts and customers to share their insights and successes with Springbrook solutions. Plus, we will be revealing all our latest features and technology roadmaps, demonstrating our commitment to customer needs through providing innovative resources to help you do your job better and keep your citizens happy.

February 17th & 18th, 2021 - Register Today!
FAQ’s

“What’s Springbrook Express?” and other important FAQ’s!

1) What is Springbrook Express?
Springbrook Express is the new name for BIAS. Moving forward you will start to see changes to our branding and the Springbrook Team refer to the BIAS product as Springbrook Express.

2) Why the new name?
This is a part of our overall rebranding process for Springbrook Express to be integrated within the Springbrook Software Company. You will start to see the name change, along with the color scheme and logo changes like the one above.

3) Is the Support Team still there?
Yes! Your favorites are still here and excited to answer any technical questions you may have!

4) Will you still be having your Blitz classes?
Yes! This is a part of our seasonal education series. We have a class coming up December 1st – so make sure register for the classes via page one under “Important Dates!”

5) What about the Annual Rally? Will that still be happening?
Yes! This is now in a new format known as Activate! You can register for the upcoming program here, which takes place in February 2021!
Register Today!

Springbrook Express Technical Support
Have a question?
Login and create a Support Request Here

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