



Springbrook Case Study

“Saved by Springbrook Cloud”



On Wednesday, Oct. 10th, 2018 the lives of more than 15,000 citizens in the City of Callaway, Florida would forever be changed when a Category 5 storm named *Michael* leveled everything in its path.

David explains, “...the roof blew off city hall and our equipment was destroyed!”



Organization - City of Callaway, Fl

<https://www.cityofcallaway.com/>

Population - 15,216

Springbrook Cloud Client - 2 years

NEEDS

- Integration
- Data Stability
- Customer support

SOLUTION

- Springbrook Cloud Solutions Financial Suite, Utility Billing and more.
- CivicPay Suite

BENEFIT

- Cloud backup, security, & maintenance
- Fully integrated financial system
- Successful citizen engagement

“I’m not sure what we would have done without Springbrook Cloud.”



The 150mph winds were relentless as the storm also destroyed over 85% of the structures in neighboring Panama City. Thousands were left homeless and many have yet to return or never will. The people of Callaway are slowly rebuilding the crumbling brick buildings and structures still without roofs.

David Schultz is the Director of Finance for the City of Callaway and one of the fortunate ones who’s home was not destroyed. The same can’t be said for the city hall, however which was left without a roof. Winds and water destroyed everything inside, including the server which hosted all the financial, payroll, and utility data for the city. Fortunately for the City, just months before the storm, David made the call to migrate their data to the cloud. David was happy he made that call because within 5 days of the storm all he needed to process payroll was a laptop and a cellular hotspot. He even chose to push payroll a day early to ensure the process went through and ease a burden on his staff.

“We had a hurricane in October of 2018. We went live to the cloud in March. Which I believe was a Wednesday, I processed payroll that following Monday, I was in my bedroom.”

“Especially with COVID, the webinars that Springbrook is offering are great.”

David began his career with the City as a bookkeeper in December 2016 and like most in government, work their way into new positions. Shortly after, David began to experience some of the shortcomings of the City’s prior software including a full data loss. That’s when David decided it was time to make a change and partner with Springbrook software. David understands the benefits of integrated software, *“When software is integrated and talks in both directions. That’s awesome.”* The city now has fully integrated software, backed up and supported in the cloud. It is through partnerships and support like that of Springbrook that helps allow people like David to do the work they do.

With ongoing training such as the numerous webinars and classes to the one-on-one trainings that are additionally available to the Springbrook users, the City of Callaway is now stronger because of it.

