



SpringbrookCirrus

## New! Mobile Work Orders App

### Make your work orders work for you...

#### Get real-time updates to your work orders on the go

Springbrook's Mobile Work Orders App is available for use on iOS and Android compatible tablets and mobile phones. Your techs can pick up and close requests while in the field. No need to keep up with papers, call logs, or return to the office to get new orders updates.

#### Integrated with our Cirrus utility billing solution

Work order updates from Utility Billing are sent in real time to the app, and you can specify the frequency of updates from the app back to Utility Billing. Full data pushes can be scheduled weekly or monthly.

Maintain detailed account and meter information, track locations, and organize data with built-in, customizable reports and exports. Detect meter-reading errors through simulation reports.



#### Easily Manage Requests

Mobile Work Orders shares multiple data points with Utility Billing, enabling your agency to streamline the workflow. Filter information based on priority, status, type, and the team member assigned to the order.

#### Data Exchanged:

- Number and customer name
- Priority and ranking
- Status description
- Completed by (employee name and email) • Date and time completed
- Assignments (up to five employees) • Readings
- Serial numbers
- RFID type and number
- Latitude
- Longitude
- Photos (if authorized)
- Additional comments