



Activate is Springbrook's Annual Customer Conference

A promotional banner for 'ACTIVATE 2022!'. The text 'ACTIVATE 2022!' is in large, bold, white letters on a dark blue background. Below it, in smaller white text, is 'Springbrook's customer conference' and 'Las Vegas 9/14-16: Register now'. To the right is a red circular logo with the word 'Virgin' in white script and 'HOTELS' in white capital letters below it.

All Springbrook Enterprise, Springbrook Express, KVS/SoftRight and PUBLIQ®

customers are invited to Activate 2022 – Springbrook's annual, in person

extravaganza customer conference.

September 14-16, 2022: Virgin Hotel and Resort, Las Vegas NV

Activate offers a wide range of in-depth training, product updates, up to the minute industry insights, unparalleled network opportunities and an awesome pool party. Activate is designed with your schedule in mind, wrapping on Friday September 16th so that you can make a weekend of it!

[Book your reservation here for our early bird special](#)





Springbrook's new Bill Print and Mail Service

A complete bill print and mailing solution integrated with our Utility Billing. Springbrook is your one stop utility billing destination, enabling local government agencies to print, proof, mail and receive payments directly through our new in-house service. [Full details here.](#)



Springbrook training

Reserve your space now for our next training class

By popular demand: May 17,
18, 20: Tableau for Utility

Billing and Cash Receipts
Join our Tableau training class for Utility Billing and Cash Receipts. This curriculum is applicable and valuable for both current and new

Springbrook Cloud users.

Learn how to build your own reports and how to modify or customize the available standard reports.

Tuesday May 17: 10:00 AM
– 1:30 PM (PT) 1:00-4:40
(ET)

Set up and building basic reports for UB.

Wednesday May 18: 10:00
AM – 1:30 PM (PT) 1:00-4:40
(ET)

Set up and building basic reports for CR.

Friday May 20: 10:00 –
Noon (PT) 1:00-2:00 PM
(ET)

Open forum for discussion

[Register here](#)



Amplify citizen engagement with Advanced Payments

On-Demand Webinar

What new in citizen payments? Springbrook has been building new functions and features into our modern cashless payment system and citizen portal to help your agency effectively manage payments and citizen requests.

Advanced Payments now features **Municipal Payments Collection**, which accepts payments for a wide range of miscellaneous fees that may be configured to suit the unique needs of local government agencies. Advanced Payments can also accept **Service Requests**, controlled, and configured by a local government agency.

[Listen here](#) to our on-demand webinar of our current Advanced Payments features and an exclusive walkthrough on upcoming

innovations scheduled to be released this season.



Local government ransomware attacks: best practices for managing new threat.

Local governments represent one of the highest priority targets for ransomware attacks, with over 20 reported instances just this year. [Click here](#) to learn from Springbrook Software the current state of ransomware attacks and cybersecurity protocols.



Springbrook Product Roundtable

Springbrook Product Manager Amber Elstad recently hosted a customer roundtable on our new Cirrus Utility Billing feature - Allocation Billing. You can [view the presentation here](#). If you are interested in participating in the water conservation discussion or joining our beta program, please reach out to Amber Elstad (amber.elstad@sprbrk.com).



Copyright © 2022, All rights reserved.

Let's Talk! - springbrooksoftware.com | sales@sprbrk.com | 866-777-0069

[unsubscribe from all emails](#) | [update subscription preferences](#)