

Day	Time	Room	Room	Room	Room	Room				
Day 1: 9/14	3:00	Expo/Main Room	ENTERPRISE	ENTERPRISE	EXPRESS	PUBLIQ				
	7:00	Registration								
Day 2: 9/15	7:00 AM	Breakfast								
	7:45	CEO address								
	8:00	Keynote								
	9:00	KVS Standard - Payroll	Springbrook - General Ledger	Springbrook - Utility Billing from the meter to the bill part 1	Utility Billing Calendar	Publiq Utility Billing				
	9:15			Tips and Tricks for transferring amounts between accounts Finding meters that are not pulling into exports QBE	When and Why Do Things	Mobile Work Orders				
	9:30				Utility Billing	Publiq Utility Billing				
	9:45				Owner/Renter, Move-In & Out	Work Order/Inventory Interface				
	10:00	KVS Standard - Utility Billing	Springbrook - Payroll - Entry Level	Springbrook - Utility Billing from the meter to the bill part 2	Utility Billing	Publiq Utility Billing				
	10:30		How to training for new people. How to read and understand the check proof list and taxable buckets	Redistribute credit balances & past due processes = the process	Reports, Reports, Reports!	Building data exports				
	10:45		Springbrook - Payroll - Advanced	Tips and Tricks for rate set-up		Publiq Utility Billing				
	11:00		Manual check processing and how to correct issues	UB transfers and Refunds		Prior Enhancement Review				
	11:15				Utility Billing Round Table					
	11:30									
	11:45									
	12:00	Lunch								
	12:30	Cirrus Update				Grant update: Doug Robinson				
	12:45	Cyber Security Grant Update								
	13:00	Troubleshooting: All platforms	Springbrook - Bank Rec	Springbrook - Project Management	Springbrook - Cash Receipts, Adj & Fees	Payroll - Processing Best Practices	Accounting Suite			
	13:15	KVS Standard - Collections			Importing data - configurable feature		Building Financial Reports			
	13:30				Batch process and how it works.		Accounting Suite - Budgeting			
	13:45	KVS Enterprise - Collections			Springbrook Utility Billing - Redistribute credits and Past due processing					
	14:00				Payroll - Oops! And how to fix it.	Finance - Prior Enhancements Review				
	14:15	Troubleshooting: All platforms								
	14:30	Troubleshooting: All platforms								
	14:45	Troubleshooting: All platforms								
	15:00	KVS Enterprise - Accounts Payable	Employee Self Service & Time Entry	Springbrook Utility Billing - Redistribute credits and Past due processing	Payroll - Paying Employees & Benefits	Payroll - Round Table	Payroll - Budgeting			
	15:15									
	15:30									
15:45	Cybersecurity Assessment workshop									
16:00	Troubleshooting: All platforms	Springbrook - Budgeting, GL, EB	Springbrook Utility Billing - Tips & Tricks, Rates and statement setups							
16:15	Troubleshooting: All platforms									
16:30	Troubleshooting: All platforms					Path to Cirrus Upgrade				
16:45	Troubleshooting: All platforms									
17:00	Training sessions end for the day									
19:00	Awesome Pool Party!!!									
20:00	Awesome Pool Party!!!									
21:00	Awesome Pool Party!!!									
Day 3: 9/16	7:00	Breakfast								
	8:00	Keynote Dustin Haisler: Govtech								
	9:00	SoftRight - Collections KVS Enterprise - General Ledger	Springbrook - Accounts Payable & Purchase Orders	Tableau Part 1	Budgeting - Budget Preparation	Demo of Springbrook Utility Finance Software				
	9:15		Importing into AP							
	9:30		Batches - how they work and overview of the process 1099s and how to process							
	9:45									
	10:00	Cybersecurity Assessment workshop	Springbrook Workflows AP, PR & GL	Tableau Part 2	Budgeting Reviewing Finalizing & Submitting Budget	Tableau Demo				
	10:30	SoftRight - Accounting								
	10:45									
	11:00	Troubleshooting: All platforms					CivicPay Tips & Tricks and Paypad	Budgeting - Payroll Budgeting	Springbrook Advanced Features Demo	
11:15	Troubleshooting: All platforms									
11:30	Troubleshooting: All platforms	Reporting - cloud and not cloud								
11:45	Troubleshooting: All platforms									
12:00	Troubleshooting: All platforms			Tableau - Round Table						

Agenda subject to changes and additions