CIVITAS
Monthly Newsletter from Springbrook

October 25-27, Las Vegas

Register now to take advantage of special rates

Maximizing Springbrook's

Payment Solutions: Citizen Engagement Workshop

March 29th: 10:00 AM PT Register here
Springbrook's Payment Solutions provides your citizens with unparalleled flexibility through multiple payment options and ensures that your agency collects billing revenues as quickly and safely as possible. But how do you increase engagement and utilization? Join Springbrook's Payment Solutions team for an in-depth virtual workshop on reviewing and using all the tools that Springbrook provides for increased citizen adoption.

You spoke. We listened.

We have been hard at work making changes to the new CivicPay Online site based on your feedback. In case you haven't been keeping up with the release notes, please check out the overview of customer requested feature enhancements we have added so far in Q1 2023.

PUBLIQ Service Pack 25 Released

We've released Service Pack 25 (7.1.25) for all Tax and Finance applications. Loading for hosted servers has started. Customers with non-hosted servers are encouraged to update as soon as possible. Detailed release notes are available in the **What's New** sections of the **Product Guides** soon. In the meantime, we also sent a summary email.
For assistance, please contact PUBLIQ Customer Support.

Powerful Tableau reporting: New Video Walkthrough

Develop visually stunning, data rich reports in a flash with Tableau
Turbocharge your local government agency reporting and analytics tasks with **Tableau**:

Cybersecurity Checklist

Cybersecurity remains the number one issue for local government agencies, with more complex ransomware attacks demanding increasingly higher levels of protection. What does your agency need to prepare for as we enter 2023? Springbrook has you covered with a comprehensive cybersecurity checklist: **Get your copy here**.
According to CyberEdge, 68.2 percent of governments were compromised by at least one successful attack in the past year. Source: GovTech November 2022. **Be**

the most powerful and highly-rated reporting product on the market today. Tableau is the same tool used by major cities and states across the country and is included with **Springbrook Cirrus Cloud.** Springbrook's Tableau includes over 50 template workbooks. **Find a complete list here.**

Check out this new Tableau walkthrough

careful: If your cyber hygiene is not up to standards, insurance companies may not pay out in the case of an attack.

Let's Talk! - springbrooksoftware.com | sales@sprbrk.com | 866-777-0069