

April 2023

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**CIVITAS**  
Monthly Newsletter from Springbrook

## October 25-27, Las Vegas



Springbrook's third annual user conference  
October 25-27, 2023: Vdara Hotel & Spa – Las Vegas, NV

**[Register now to take advantage of special rates](#)**



### **Maximizing Springbrook’s Payment Solutions: Citizen Engagement Workshop**

**On-demand webinar here**  
Springbrook’s Payment Solutions provides your citizens with unparalleled flexibility through multiple payment options and ensures that your agency collects billing revenues quickly and safely. How do you increase engagement and utilization? Join Springbrook’s Payment Solutions team for an in-depth virtual workshop on using all the tools that provide increased citizen adoption.



### **CyberSecurity Checklist.**

Cybersecurity remains the number one issue for local government agencies, with more complex ransomware attacks demanding increasingly higher levels of protection. How does your agency need to prepare for the remainder of 2023? Springbrook has you covered with a comprehensive cybersecurity checklist:

**Get your copy here.**



### **Bill Print & Mail Service A complete bill printing and mail solution for your utility billing.**

Springbrook is your one stop utility billing destination, enabling local government agencies to print, proof, mail, and receive payments directly through our new in house service. Eliminate printing and reconciling your own bills or sending them to a third party. Our solution is fully integrated with Springbrook utility billing. **Click here to learn more.**

### **Springbrook Training: May 2-3 Bank Reconciliation**

### **Cirrus Project Management**



**Project Management** is the latest system to be added to Cirrus. As a Springbrook Cloud customer, you can use Cirrus Project Management today!



- Please check out the proposed enhancements for Cirrus Project Management on the Springbrook Ideas portal. Your votes and comments will help us decide!
- Review the complete documentation here: [Help](#) | [Gaps](#).

Get started using Springbrook's Bank Reconciliation module. Learn the reconciliation processes, balancing and reporting in the Enterprise application. This class will also introduce Cloud users to the Cirrus platform Bank Reconciliation. [Register here.](#)



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