

Processing made simple!

Utility Billing

How it works for you

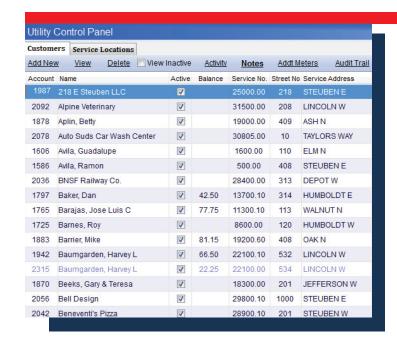
Springbrook Express Utility Billing is a fully integrated Financial (BARS^{FUND}) component. Every billed charge is independently tracked for accurate payment distribution to the right fund and revenue code.

When customers call with questions, you can track and print their billing and payment history from one screen. Need to make an adjustment to a customer account? Springbrook Express Utility Billing makes it easy to manage. Utilize work order integration to generate tasks for your Public Works staff, and get their real-time input back into the billing system. Supervisors can quickly review adjustments, transactions, and work orders. Direct access to meter and location information is at your fingertips.

Springbrook Express Utility Billing is truly a comprehensive utility management system. It offers tremendous reporting capability and flexibility to help you manage accounts and analyze usage. Springbrook Express Utility Billing offers an array of customizable standard reports to get the job done whether you are doing a rate study, targeting problem meters for replacement, maximizing utility read route efficiency, or improving collections on past-due accounts.

KEY BENEFITS

- Compare and contrast your in-process bills with prior months (by dollars and usage) to spot errors and avoid making billing mistakes.
- Provides a one-stop billing solution to bill different sets of customers at different times.
- Seamlessly produce electronic or paper bills, by batch or individually, with custom bill formats.



How it's put together

Springbrook Express Utility Billing is integrated with the General Ledger accounts within the BARSFUND and Cash Receipting Applications to provide one streamlined data entry process.

- Tailor-made billing system for Water, Sewer, Garbage, Electric, Storm Water, and other unique billing needs
- Manage "Move In's / Move Out's" through Final and Prorated Billing wizard
- · User defined adjustment bill types
- See all customer information on one screen
- Share balance information, warnings, and customer history with Cash Receipting in real time

- Generate "Late" and "Shut-off" notices and process NSF checks automatically
- Access Route and Stop sequence reports
- Prepare extensive reports for utility usage, payments, history analysis, and trial balance
- Credit or charge deposits, move balances between accounts, and refund credit balances with one step

REPORTS

- Aging Report (30/60/90)
- Billing Run Totals by Service Type
- Fund Revenue & Expense
- Manual Meter Read Report
- Non-Billed Customers

- Usage and Billed Amount Variances
- Utility Read History
- Utility Trial Balance
- Utility Usage by Month, Customer, and Location
- Work Order, Service Location, and Account History



WHAT'S INCLUDED

Auto-pay (ACH)

Batch Billing

Bill Copies by Activity

Budget Billing

Class Billing

Consumption Billing

Deposit Management

Full Sheet & Postcard Bills

Interface for Electronic Meter Reads

Move In / Move Out Tool

NSF Reversal System

Winter Averaging

Work Order Management