Springbrook

Your Complete Bill Printing and Mailing Service for Utility Billing

Streamline utility billing and ensure billing accuracy with Springbrook's all-in-one bill printing and mailing service. Print, proof, mail, and receive payments—all with a single, integrated system designed to save time and reduce costs.

Save Time and Resources

Say goodbye to juggling multiple vendor contracts, timelines, and pricing structures, or costly, inefficient in-house processes. Easily initiate billing with a list from Springbrook Enterprise or Cirrus Utility Billing and let the Springbrook Batch Operations team manage the entire billing cycle for you—from printing and proofing to mailing and payment processing.

Delight Your Citizens

Ensure fast, reliable billing distribution and meet citizens on their preferred payment platforms. With included return envelopes for easy payment and printed URLs and QR codes that encourage residents to pay online, Springbrook's Print & Mail service empowers you to deliver the convenient payment options your citizens expect.

Customize Communications

Tailor citizen communications to your organization's needs with full color, double-sided bills, customizable layouts and citizen-facing messages, or opt for a cost-effective postcard format printed and trimmed for mailing efficiency. Easily include inserts to share news, announcements, and promotions with citizens.

Easily generate billing lists from Publiq, Springbrook Enterprise, or Cirrus Utility Billing.

Initiate a print job by uploading your billing list using a simple drag-and-drop interface.

Springbrook's Batch Operations team proofs your request for accuracy and generates sample bills.

Once proofs are approved, Batch Operations sends the finalized bill files to print.

Printed bills are delivered to USPS First Class Postage ensuring timely distribution to citizens.

Leave the mailing to us, so you can focus on running your agency.