

Cirrus Asset Management



Smarter service delivery starts with connected operations.

Unite finance, GIS, and field execution into one intelligent platform — helping local government manage assets, track true costs, and deliver essential services with confidence and efficiency. Fully integrated with the Cirrus finance platform.

Streamline communications

Bridge the gap between administration and field crews with a unified system of record.

Reduce risk through compliance and accountability

Centralize inspection, maintenance, and cost data for full auditability.

Lower total cost of ownership

Integrate financial and operational data to understand the true lifecycle cost of every asset.

Reinvest savings into community priorities

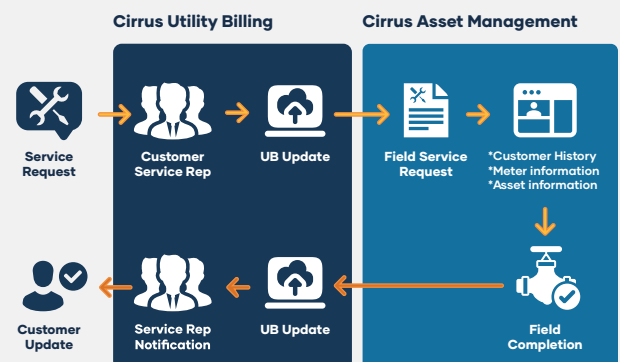
Reduce reactive maintenance and costly emergencies so budgets can fund strategic improvements, not unplanned repairs.

Exceed citizen expectations with proactive service delivery

Empower teams to anticipate needs, prioritize work, and respond faster with GIS and mobile tools.

Protect the assets that form the foundation of the public sector.

Utility Billing Customer Service Request



Integrated Financial and Field Management



GIS-driven Asset Intelligence



Lifecycle Cost Tracking and Analytics



Mobile Work and Service Request Management



Operational Visibility and Transparency

Customer Success



Scotts Valley Water District, CA Streamlining Service Requests with Full Integration

Background

The Scotts Valley Water District provides water treatment and distribution to 12,000 citizens just outside of Santa Cruz, CA.

The Challenge

The district relied heavily on email and text messages to communicate customer service requests to field staff. This manual approach often led to delays, inefficiencies, and a lack of real-time visibility into service status and response times.

The Solution

By integrating Springbrook Asset Management with the Cirrus platform, the organization was able to automate the delivery of service requests, ensuring that field crews receive assignments instantly in real time, streamlining workflows between the front office and the field.

- Automated real-time service request delivery
- Improved communication and coordination between departments
- Enhanced service efficiency

"The integration of Springbrook Asset Management with the Cirrus platform doubled the efficiency of both our front office and field staff in responding to service requests." | David McNair



Carmel, CA From Legacy Software to a Comprehensive Mobile Platform

Background

Carmel Area Wastewater District provides wastewater collection, treatment, and recycled water delivery services to over 15,000 residents, playing a vital role in protecting the environment and supporting community health.

The Challenge

The district's legacy system was outdated and unable to manage both horizontal and vertical assets. It also lacked a mobile solution, limiting the ability of crews to effectively track and manage field operations in real time.

The Solution

By adopting Cirrus Asset Management, the district consolidated all vertical and horizontal asset activities into a single, app-based mobile platform. This provided field teams with modern tools to map, monitor, and manage infrastructure more efficiently.

- Unified management of vertical and horizontal assets
- Increased efficiency in field operations
- Improved visibility and accountability for asset management

"Cirrus Asset Management provided the goldilocks solution of managing both horizontal and vertical assets out in the field." | Daryl Lauer

Join the 3,000+ agencies that run on Springbrook solutions. Enterprise-Class Finance Platform for Local Government.

Let's talk!

For more information and a demo: 866-777-0069