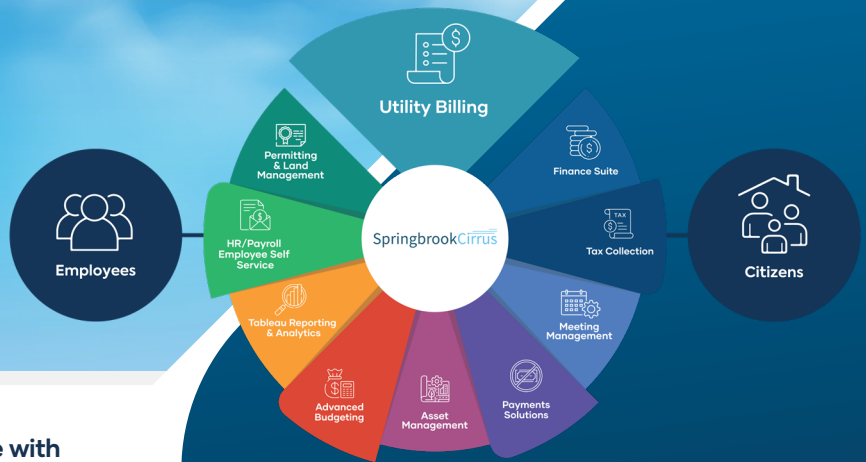


SpringbrookCirr<sup>us</sup>

# Utility Billing

Integrated, Flexible, and  
Citizen-Friendly



Streamline billing, payments, and customer service with a fully integrated solution that connects directly with the General Ledger, Accounts Payable, and Accounts Receivable.

## For Finance Teams

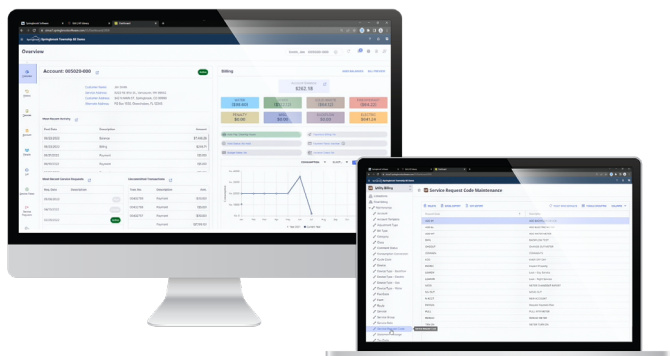
Deliver accuracy, transparency, and full audit trails with Utility Billing, purpose-built to integrate seamlessly with the Springbrook Financial Suite. Refunds are easily processed through Accounts Payable, in-house collections are streamlined via Accounts Receivable, and every transaction flows directly to the General Ledger.

## For Utility Managers & Citizens

Support tiered rate structures, winter averaging, credit-based deposits, and integration with third-party meter software in a single, flexible module. Utility Billing streamlines billing with in-house or outsourced bill printing, and improves citizen satisfaction with 24/7 online account access, automatic reminders, and convenient payment options.

## Efficiency & Control

Accelerate past-due collections and reduce administrative overhead with configurable delinquency processing, automated shut-off/turn-on capabilities, and detailed reporting. A seamless audit trail gives your staff full transparency into every account, strengthening financial control and customer trust.



### Intuitive Design

Exceeds customer & personnel expectations.



### Airtight Audit Trail

Reduce errors with full transparency & data access.



### Easy Payment Acceptance

Accept payments online, over the counter, via lockbox, or mail.



### Flexible Billing

Handles tiered rates, winter averaging & credit-based deposits.



### Work with Everybody

Built-in support for all major meter vendors & AMI systems.



### All the Reports You Need

Comprehensive reporting for consumption & finance information.



### Water Budget Billing

Advanced solution for municipalities with challenging water issues.



### Full Service Billing

Generate, print, & mail bills.

Let's talk!

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